

Top Stories in this Bulletin:



[Top 2016 Consumer Complaints and Inquiries](#)



[Door to Door Contractors Strike in Warm Weather](#)



[Tax Season is Identity Theft Season](#)



[Sweetheart Scams](#)

AG Coffman Unveils the Top 10 Consumer Complaints and Inquiries in Colorado



In recognition of National Consumer Protection Week, the Attorney General Cynthia H. Coffman unveiled the list of the top ten consumer complaints reported to her office in 2016. During the 2016 calendar year, consumers filed 8,707 complaints and inquiries with the Consumer Protection Section of the Office of the Attorney General. "Protecting Coloradans from fraudsters, scam artists and criminals that target consumers is a top priority of my office," said Attorney General Coffman. "Our Consumer Protection Section is here to serve the people, not only through prevention and education efforts, but by reviewing complaints and enforcing the law when consumers have been harmed. I would encourage all consumers to contact us if they think they have been a victim of fraud." [Click here to learn more information.](#)

Warmer Weather Brings Door to Door Contractors



As the weather warms up, door-to-door contractors set out in full force. These phony home repair contractors victimize many homeowners each year. The scam usually involves an uninvited door-to-door solicitation from a contractor claiming to have a "special price" on roofing, windows, asphalt, or other services. Some state they have done work for neighboring houses and have extra materials that they can offer at a discounted price, however, the price is only good "right now" and it must be paid before the work is done. Once a homeowner pays for the services, the fraudulent contractor usually disappears having done little or none of the promised work. Any work that is done is typically of poor quality. If you're interested in the services of a door-to-door contractor don't be swayed by high pressure sales tactics. A homeowner should check with references and get at least three estimates before proceeding. [Click here to learn more information.](#)

Tax Season is Identity Theft Season

Tax Season can be stressful for many consumers, and that doesn't include the threat of having your identity or refund stolen. Tax identity theft happens when someone uses your Social Security number to get a tax refund or a job. Other tax scams include calls from an IRS impersonator threatening arrest and demanding the victim send money immediately. In this video the Internal Revenue Service warns taxpayers about an increasing number of tax scams in the nation. [Watch the IRS Tax Scams video.](#)



Sweetheart Scams



Consumers using online dating sites to find love should remember not everyone using dating sites is looking for romance, some are looking for to scam others out of money. Thousands of people have been victimized by online romance scams and wind up not only embarrassed but with financial losses averaging more than \$10,000 per person. Shockingly, most victims are boomer age or older. Not only do victims suffer emotionally and financially, but some may have long term effects resulting from an online romance scam. [Learn more about Sweetheart Scams.](#)